البنك العربي الوطني
arab national bank

Complimentary Meet & Greet services for AlFursan Cardholders

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Enjoy a quick and seamless experience with our exclusive Meet & Greet Services, whether you're arriving, departing or transiting in Dubai and Doha airport

This service is available upon arrival and departure at area 1, 2, and 3, in addition to Dubai World Central. Also, in Doha international airport

- **Meet & Greet services at Dubai International Airport (DXB) includes:**
  - Meet and greet on departure or arrival
  - Accompany and escort you all the way through the airport formalities
  - Fast track through immigration and security
  - Help customers with baggage reclaims on arrival
  - All meet and greet bookings must be made minimum at least 48 hours in advance.

- **Limousine chauffeur services:**
  - Includes a door-to-door drop off and pick-up from and to the airport
  - Cars used will be 5-seater premium cars (Lexus or equivalent)
  - Locations covered are as per below:
    Marhaba Additional Service (Chauffer service) From / To Dubai International Airport Terminals 1, 2 & 3 Deira, Burj Dubai, Karama, Satwa, Al Qusais, Rashidiya, Mirdiff, Shk Zayed Road, International City, Mamzar Jumeirah, Umm Suqueim, Al Barsha, Dubai Silicon Oasis, Academic City, Al Warqa, Al Quoz, Emirates Hills/ Lakes, The Meadows/ Springs, Al Sufouh, Dubai Marina, Ras Al Khor, Warsaan Jebel Ali Zone/ Gardens/ Port, Arabian Ranches, Jumeirah Village/ Islands, Palm Jumeirah, The Greens, JLT, JBR, Dubai Internet City, Dubai Media City, Knowledge Village, Discovery Gardens, Ibn Battuta Al Maktoum Intl Airports, TECOM, DIP, Motor City, Sports City

- **For Departure services:**

  The driver will wait for maximum 15 minutes, after which charges will be taken for an additional service

  However, if the wait time is longer or there is no proper area to park (as per RTA requirements), then then driver will leave and full-service charges will apply.

  All bookings have to be requested 48 hours prior to arrival or departure.

  Please call on below visa concierge numbers to avail Meet & Greet, Airport Transfers and Concierge Services

  Local: 8008443488
  International Number: +447874023129

- **Doha Meet and Greet:**
  This service includes:
  Service Name: Platinum Individua Meet and Assist (Arrival / Departure):
  - Meet & Assist at Arrival/Departure (Hostess welcomes customer with a personalized name board)
  - Expedited check-in & immigration (whenever applicable) –
  - Porter assistance with checked luggage –
  - Priority boarding - Escorts customer to the receiving party at the arrival hall/boarding gate (whenever applicable) –
  - Access to Al Maha Services lounge / Oryx Lounge

- **Cardholder will call to Signature/Infinite concierge for booking**

    - All bookings have to be requested 48 hours prior to arrival or departure.
    - Cardholder to call Visa concierge

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